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FOREIGN PATENT DOCUMENTS

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

1. The first step in the process is to identify the problem. This involves gathering information about the situation and the people involved.

2. The second step is to analyze the problem. This involves breaking the problem down into smaller parts and identifying the causes.

3. The third step is to develop a plan. This involves deciding on the best way to solve the problem and setting goals.

4. The fourth step is to implement the plan. This involves putting the plan into action and monitoring progress.

5. The fifth step is to evaluate the results. This involves checking to see if the problem has been solved and if the goals have been met.

6. The sixth step is to reflect on the process. This involves thinking about what worked well and what could be improved.

7. The seventh step is to share the results. This involves telling others about what you have learned and how you solved the problem.

8. The eighth step is to continue to learn. This involves staying up-to-date on new information and techniques.

9. The ninth step is to apply the knowledge. This involves using what you have learned to solve other problems.

10. The tenth step is to become a problem solver. This involves developing the skills and mindset to tackle any problem that comes your way.

23552PATENT TRADEMARK OFFICE

EXAMINER Mehar Ramakrishna

DATE CONSIDERED 10-31-01

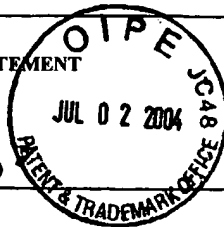
EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form for next communication to the Applicant.

FORM 1449*

INFORMATION DISCLOSURE STATEMENT

IN AN APPLICATION

(Use several sheets if necessary)



Docket Number:

60027.0025US01/BS00015

Application Number:

09/955,817

Applicant: Iyer

Filing Date: Sept. 19, 2001

Group Art Unit: 2681

U.S. PATENT DOCUMENTS

| EXAMINER INITIAL | DOCUMENT NO. | DATE | NAME | CLASS | SUBCLASS | FILING DATE IF APPROPRIATE |
|------------------|--------------|---------|-------------------|-------|----------|----------------------------|
| <i>NRK</i> | 4,972,453 | 11.1990 | Daniel III et al. | 379 | 10 | |
| <i>NRK</i> | 5,530,701 | 06.1996 | Stillman et al. | 370 | 94.1 | |
| <i>NRK</i> | 5,533,093 | 07.1996 | Horton et al. | 379 | 21 | |
| <i>NRK</i> | 5,706,333 | 01.1998 | Grenning et al. | 379 | 59 | |
| <i>NRK</i> | 6,446,058 | 09.2002 | Brown | 706 | 60 | |
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EXAMINER *Melvin Ramakrishna* DATE CONSIDERED *10-31-05*

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